

# Remote Monitoring and Management for Servers



## 24/7 Monitoring and Simplified Management for Your IT Environment

With expanded IT service offerings through the PTY's Hosting Service, we are uniquely positioned to provide you with a complete IT solution.

### Today's Business Environment

In today's competitive business world, employees, customers, and partners work at all hours of the day and expect IT systems to run 24/7. Companies must have a viable and sustainable solution for providing IT support, mission critical information, and availability. Managing all the components in an IT environment can be challenging, and applications and devices are often dispersed across multiple geographies. How can you meet these demands in a way that is reliable, scalable, and fiscally reasonable?

### The Case for Remote Monitoring and Management (RMM) for Servers

Whether you have an IT staff or none at all, RMM for servers can help. By providing constant monitoring and maintenance of your business systems, RMM gives you the benefit of enterprise-class systems and personnel.

- 24/7 monitoring and support by technical experts
- Ability to do preventative maintenance
- Ability to support your IT environment across multiple geographies and locations

### Flexibility and Cost

Generally IT service offerings are designed in a one-size-fits-all manner that does not accommodate the needs of small and medium businesses. Now you have the opportunity to get enterprise-class support at a much lower cost.

Our tiered support options allow us to offer you just the services you need. Choose the appropriate level of service based on your company's support requirements.

### Enterprise Class IT Systems

Now you can have affordable enterprise-class support for your IT systems. The facility that will be supporting and monitoring your valuable data is certified under SAS 70 Type II—one of the strictest certification programs in the IT world. Get the peace of mind you need to concentrate on your business.

## Benefits of Remote Monitoring and Management for Servers

Remote server monitoring and management are services that can bring significant value to your business.

**Availability and Performance:** Maximize IT availability and performance

**Scalability:** Extend support to the growing array of peripheral devices

**Security:** Improve security for e-business applications

**Legal Compliance:** Comply with privacy and governance requirements

Our experience and expertise enables us to implement these services quickly and reliably—all at a competitive price.

### **Operationally efficient:**

- Augment IT staff and capabilities
- Lower risk exposure for new projects
- Increase time for IT staff to focus on business applications
- Access a “virtual NOC” with best of breed tools, people, and processes with little up-front investment



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### About PTY Inc

PTY Inc is a leading professional services organization that specializes in optimizing its clients' business and technology capabilities. On average, we've saved our clients 30-50% each year over what they would have incurred through in-house IT management. PTY believes that your IT infrastructure should be a profit center for your business- not a cost center.